

# CAREER WITH SC

## APPLICATION SUPPORT ENGINEER

*Johor Bahru (1), Serdang (1)*

### REQUIREMENT

- Candidate must possess a Degree or Bachelor in Computer Science, Information Technology or equivalent
- At least with 2 to 3 years working experience.
- Fluent in English and Bahasa Malaysia (Both in writing and speaking)
- Functional knowledge in Hospital Information System (i.e. Pharmacy, Radiology, Pathology understand all and every single business processes and familiar with integration point within hospital environment. Be able to foresee any upcoming issues and provide the best preventive measures
- Able to discuss basic / high level requirements on all modules and functionalities of Hospital Information System.
- Understanding of all business processes and integration point within a hospital environment. Able to foresee any upcoming issues and come out with preventive measures.
- Good Interpersonal Skills, discipline, right attitude, active team members with high team spirit, aggressive, hardworking, high sense of responsibility, open-minded, ethical, analytical mind, proactive and passion for achievement
- Open to new proven of learning, willing to explore and learn together in a team
- This role requires you to travel to our branches nationwide from time to time and may include temporary relocation when required.

### RESPONSIBILITIES

- Daily operations support on the Clinical and Non-Clinical application in the hospital environment.
- To manage application change request from end user
- To monitor application interface status between main application with other sub application group.
- To provide training to end users on the systems tailored to the hospital flow and process.
- To assist helpdesk in providing solutions to the issues reported by end user with regards to the hospital information system.
- Be able to support / standby after office hours.
- Willing to travel

**Interested candidate, please submit your application ONLINE via SC CAREER ONLY.  
Only shortlisted candidate will be notified.**