

CAREER WITH SC

NETWORK SUPPORT ENGINEER

Johor Bahru (1), Klang Valley (1)

REQUIREMENT

- Candidate must possess a Degree or Bachelor in Computer Science, Information Technology or equivalent
- At least with 2 to 3 years working experience.
- Fluent in English and Bahasa Malaysia (Both in writing and speaking)
- CCNA or any professional certified would be an added advantage.
- Good understanding of TCP/IP and network security
- Sounds understanding of LAN / WAN technologies, network design and OSI model.
- Experience using network monitoring tools.
- Willing to accept bigger responsibilities and challenge
- Good Interpersonal Skills, discipline, right attitude, active team members with high team spirit, aggressive, hardworking, high sense of responsibility, openminded,
- ethical, analytical mind, proactive and passion for achievement
- Be able to work confidently, assertive, independently and under pressure.
- Demonstrate strong analytical and problem solving skills.
- Be able to support / standby after office hours.
- Open to new proven of learning, willing to explore and learn together in a team
- This role requires you to travel to our branches nationwide from time to time and may include temporary relocation when required

RESPONBILITIES

- Responsible for network and PC implementation activities.
- To configure and manage network components (routers, switches and hubs)
- To analyze and determine when network errors have reached a critical threshold and initiate the service call for repair/replacement of malfunctioning equipment.
- To implement network security standards
- To monitor daily on each Control Room's checking, temperature status and the room condition.
- To evaluate, develop and provide network monitoring tools.
- To investigate user response time complaints
- To identify and implement network expansion/modification to improve user response time, allow network access, or improve network availability.
- To work together with system support engineers in network planning, performance tuning, network and system management procedures and documentation.
- To provide assistance to different units.

**Interested candidate, please submit your application ONLINE via SC CAREER ONLY.
Only shortlisted candidate will be notified.**